

Building the Team

Who is this course designed for?

Front line management, who need to understand how best to develop and maintain trust at work, and how to build an effective team.

What are the course objectives?

- Identify the difference between a *group* and a *team*
- Explain those behaviours which could develop and maintain trust at work, and those which have the opposite effect
- Briefly describe the stages of an established model of group formation
- Explain why confidentiality is important in building and maintaining trust in the team
- Explain how a manager could benefit from knowing team members' preferred team roles

What's in the course?

- Characteristics of groups and teams – the differences, examples within the workplace
- The Theory of group formation
- How to identify team roles (e.g. Belbin) and the uses and implications for managers
- Building a balanced team to achieve objectives
- Differences between people, and the effects on relationship building
- Social skills appropriate to the workplace
- Range of behaviours which develop, maintain and destroy trust at work
- The importance of maintaining confidentiality in the workplace

Our approach to this course:

theory and discussion	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	participation in group /individual activities	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	workbook exercises	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
practice exercises	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	presentations (informal and/or formal)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	handouts	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
case studies	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	written/multiple choice test	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	work based assignment	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

What next?

Please CONTACT US to book this course:

enquiries@thewayahead.org.uk

Price: £225

(+ VAT)

1-day workshop

“Training today’s people for tomorrow’s world”

The Way Ahead Training & Consultancy Ltd
26 Basepoint Business Centre, Aviation Park West,
Bournemouth Airport, Christchurch, Dorset BH23 6NX

Tel: 0845 803 7768

www.thewayahead.org.uk