

Creative Problem Solving

Who is this course designed for?

Problems happen every day and – in business life especially – they can be quite costly and time consuming. Identifying the true **causes** in a systematic way, rather than merely dealing with the superficial *symptoms*, is the key to success.

For managers, supervisors and team leaders, this workshop will help you more practically to tackle problems and decide how best to resolve them.

What are the course objectives?

- Know how to describe a problem, its nature, scope and impact
- Know how to gather and interpret information to solve a problem
- Know how to solve a problem
- Know how to plan the implementation and communication of decisions

What’s in the course?

- What’s the problem...?
- Identify the cause(s) of the problem
- Collecting information about the problem
- Analysing and interpreting the data gathered
- Generating alternative solutions
- Deciding what works best
- Implementing the chosen solution
- Evaluating the effectiveness of the end result

Our approach to this course:

theory and discussion	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	participation in group /individual activities	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	workbook exercises	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
practice exercises	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	presentations (informal and/or formal)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	handouts	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
case studies	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	written/multiple choice test	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	work based assignment	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

What next?

Please CONTACT US to book this course:

enquiries@thewayahead.org.uk

Price: £225

(+ VAT)

1-day workshop

*“Training today’s **people** for tomorrow’s **world**”*